

<b>Course Number and Name</b>	
BBA001 - Principles of Management and Organizational	
<b>Credits and Contact Hours</b>	
3&45	
<b>Course Coordinator's Name</b>	
Ms Meenakshi	
<b>Text Books and References</b>	
<b>TEXT BOOKS:</b>	
1. Herald Knootz and Heinz wehrich, 'Essentials of Management', McGraw Hill Publishing Company, Singapore International Edition, 2004.	
2. Ties AF, Stoner and R. Edward Freeman, "Management" Prentice Hall of India Pvt. Ltd., New Delhi - 110011, 1995.	
<b>REFERENCE BOOKS :</b>	
1. Joseph I. Massie 'Essentials of Management', Prentice Hall of India Pvt. Ltd., New Delh-110011, 2004.	
2. L.M. Prasad "Principles and Practice of Management", Sultan Chand & Sons.2001	
3. Uma Sekaran, "Organizational Behaviour", Tata McGraw Hill, 2007	
4. <a href="https://www.extension.harvard.edu">https://www.extension.harvard.edu</a>	
<b>Course Description</b>	
Familiarize the students with the fundamental concepts of Management and to highlight the approaches in organization behavior	
<b>Prerequisites</b>	<b>Co-requisites</b>
Professional Courses	Nil
required, elective, or selected elective (as per Table 5-1)	
<b>Open Elective</b>	
<b>Course Outcomes (COs)</b>	
CO1	Understanding the concepts of Management
CO2	Knowledge on Management Functions
CO3	Understanding the Organization Theory & Approach.
CO4	Knowledge on the Concepts of Motivation
CO5	Clear insight on the factors contributing to discipline
CO6	In-depth Understanding about the concepts of Group Behavior

**Student Outcomes (SOs) from Criterion 3 covered by this Course**

COs/SOs	a	b	c	d	e	f	g	h	i	j	k	l
CO1			H	H								
CO2				H					H			H
CO3	L						H					H
CO4		L					H		M			H
CO5												H
CO6									M			H

**List of Topics Covered**

**UNIT -I NATURE OF MANAGEMENT**

**9**

Definition – theory and practice – effective management – Management : Science of Art – Management in India. Development of Management thoughts – Taylor’s – Henry Fayol – Hawthorne experiment – Barnard & Social system – Herbert Simon – Peter Drucker – Various approaches – Management thoughts.

**UNIT- II MANAGEMENT PROCESS**

**9**

Co-ordination – Functions of management – Managers and environment – External and internal Business Ethics – Planning – Fundamentals – Definitions & Features – Steps in planning – types of planning – Objectives – Concepts and features – Hierarchy of objectives – role – Process of MBO – Policy & Strategy – Decision making process – Individual Vs Group Decisions.

**UNIT- III ORGANIZATION STRUCTURE**

**9**

Organizing – Theory & Approach – Authority & Responsibility – Delegation – Centralization & Decentralization – Line & Staff Relationship – Staffing – Fundamentals – System approach – Manpower Planning – Recruitment & Selection – Training and development – Performance appraisal – Direction – Fundamentals Motivation – Theories of Motivation-Maslow’s Hersberg’s Maclelland’s theory X,Y & Z leadership – Theories and Styles – Communication – Type – Controlling – System and Process.

**UNIT- IV ORGANIZATIONAL BEHAVIOUR**

**9**

Definition – Organization – Managerial Role and Functions – Organizational Approaches, Individual behaviour – Causes – Environmental effect – Behaviour and performance, perception – Organizational implications, Personality – Contributing factors – Dimension, Motivation – Need Theories – Process Theories – Job satisfaction, Learning and Behaviour – Learning Curves, Work Design and Approaches.

**UNIT -V GROUP BEHAVIOUR**

**9**

Groups – Contributing factors – Group Norms, types – Causes – Intergroup relations – Conflict and Resolution – Change Process – Resistance to change.